



Formlabs Pro Service Plan

Premier support for professional 3D printing.

Overview

With Formlabs Pro Service Plan, our award-winning Form 1+ and Form 2 3D printers now come paired with customized training and priority support. Tailored for professionals, the premier support service is designed to meet the needs of the business and deliver rapid response to critical issues. Let our team of experts help yours.



Designed for Rapid Response



CUSTOMIZED TRAINING SESSION

It is important that you and your team are experts from day one. Pro Service Plan members can schedule a 30-minute customized online training session with one of our Pro Service Plan experts to learn the ins and outs of Desktop SLA printing to make sure you are printing professional parts in no time.



PRIORITY EMAIL SUPPORT

If you don't have time to call, schedule a time to speak with a support engineer at a convenient time for you. Less urgent need? Shoot us an email and we will respond within 2 hours.



DEDICATED PHONE SUPPORT

Have an urgent question or concern? You will have access to a direct line to our support engineers.



EXPRESS REPLACEMENT

Even though it is rare we see a hardware issue, it is important to have a plan in case it happens. With Express Replacement, if you have a hardware issue, we will ship a Formlabs Printer to you. All you need to do is put the old one in the box and ship it back.

Priority Support for Professionals

Get the most out of your Formlabs printer with Formlabs Pro Service Plan, a premier support service for 3D printing professionals. Delivering customized training, priority service, express machine replacement, and expert support, the annual plan is available now for \$499.

Pricing

	FORM 1+ / FORM 2 PRINTER	FORMLABS PRO SERVICE PLAN	
Form 1+ / Form 2 Printer Bundle	✓	✓	
One Year Warranty	✓	✓	
Access to Online Support Pages	✓	✓	
Customized Training Session		✓	
Priority Email Support		✓	
Dedicated Phone Support		✓	
Express Replacement		✓	
PRICE	\$2799 / \$3499	\$3298 / \$3998	

*If you have recently bought a Formlabs printer, you can upgrade to our Pro Service Plan for \$499.

“Your customer support is awesome. Your Form 1+ is an AMAZING machine. It excites me every time I show a client their print.”

– **Nicholas Sanchez**, Owner, Blueprint 3D Printing

“Excellent technology and even better support team.”

– **Rich H. Siderits MD**, Associate Professor Rutgers Medical School


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