Formlabs Service Options

Learn more about additional service options designed to ensure long-term success for professional users.

Extended Warranty *

Add a year of additional coverage to the <u>standard one-year warranty</u> included with every Form 2 3D printer to get two years of worry-free printing.

^{*} Currently only available in the U.S. and Canada, coming soon to the EU.



Pro Service Plan **

Tailored for professionals, this premier support service is designed to meet the needs of your business and deliver rapid response to critical issues. **Looking for two years of coverage? Start with Extended Pro Service Plan.**

Customized Training Session

Learn the ins and outs of desktop 3D printing with a training session customized to you. Schedule a 30-minute video chat with a Pro Service Engineer, and become an expert in no time.

Phone Support

Have an urgent question? You now have a direct line to a Pro Service Engineer to help you one-on-one. Call us Monday through Friday, 9 am - 6 pm ET and CET.

Hot Swap

If our team determines that your printer needs to be repaired or replaced, we'll ship you a replacement right away. Once the new printer is on its way, all you need to do is put the old printer in its original box and ship it back.

Priority Email Support

You're our priority in email support. Shoot us an email, and a Pro Service Engineer will respond within half a business day.





^{**} Available in the U.S., Canada, and the EU. Please see full terms of service.